

# **HOPE & HELP IS REAL**

No one should have to go through a crisis alone.

#### 24 HOUR CRISIS LINE

905-951-3838

#### **CALEDON EAST**

905-951-3838 1-888-743-6496

#### **ORANGEVILLE**

519-942-1452 1-888 -743-6496















## THE RIGHT TO INFORMATION

#### YOU HAVE THE RIGHT TO ASK FOR:

- Information about the criminal justice system and your case
- Programs and services available to victims
- Updates on the person who harmed you and conditions on their release
- The outcome of your case, the sentence, how long it lasts and when the offender is eligible for parole

## THE RIGHT TO **RESTITUTION**

#### YOU HAVE THE RIGHT TO:

- Ask the Court to make a **restitution order** against the offender
- Have the restitution order entered as a civil court judgement that you can then enforce against the offender

## THE RIGHT TO **PARTICIPATION**

#### YOU HAVE THE RIGHT TO:

- Present an **Impact Statement** and have it considered by the court
- Share your views on decisions that affect your rights





## THE RIGHT TO **PROTECTION**

### YOU HAVE THE RIGHT TO ASK FOR:

- Criminal justice authorities to consider your **security and privacy**
- Protection from intimidation and retaliation
- A publication ban
- Special support in court (testimonial aids)

# THE RIGHT TO MAKE A COMPLAINT

### YOU HAVE THE RIGHT TO:

- Make a **complaint** if you feel your rights as a victim were denied or not respected by federal or provincial agencies such as the police, Crown, or victim services
- $\bullet$  Have your complaint reviewed in a timely fashion and be notified of the results